# Quality of Service (continued)

Lecture 26 http://www.cs.rutgers.edu/~sn624/352-S22

Srinivas Narayana



## Best effort networking isn't enough



- Resource contention occurs in the core of the network
- Congestion control will react, but may be too little & too late
- Instead, network should differentiate classes of traffic
- Network should provide service guarantees for each class
  - Prioritization, rate limiting, fair queueing
- Implemented in the router's packet scheduler

## Why care about service guarantees?

- Influences how packets are treated at contentious resources in the core of the network
  - Regardless of the endpoint transport
- Implementations of scheduling (QoS) within large networks have implications for debates on network neutrality
- Scheduling is a fundamental problem in computer networks
- Next: Rate limiting

# Rate Limiting

#### Measures of transmission rate

- Long-term/average rate: data rate transmitted per unit time, over a long period
  - Crucial question: what is the time interval over which rate is measured?
- Average and instantaneous behaviors can be very different



#### Measures of transmission rate

- Peak rate: largest instantaneous rate that is transmitted
  - Measurement duration is typically very small
- Burst size: maximum amount of data sent consecutively without any intervening idle periods



#### Rate enforcement

• There are two kinds of rate enforcement policies:

- shaping and policing
- Two specific mechanisms to implement those:
  - leaky buckets and token buckets
- Basic mechanism: wait for the passage of appropriate time before releasing packets for transmission

## Shaping

#### VS.

## Policing

- Enforces rate by queueing excess packets in a buffer
  - Drop only if buffer is full
- Requires memory to buffer packets
- Can inflate round-trip time (queueing in shaping buffer)

- Enforces rate by dropping excess packets immediately
  - Can result in high loss rates
- Does not require a memory buffer
- No additional inflation in round-trip times

# Leaky bucket shaper

#### Intuition: release packets at steady rate



## Leaky Bucket Shaper

- Packets may enter in a bursty manner
- However, once they pass through the leaky bucket, they are evenly spaced
- The shaping buffer holds packets up to a certain point
  - If the buffer is full, packets are dropped
- Setting the rate is a policy concern
  - Assume an admin provides us the rate
- Shapers may be used in the core of a network to limit bandwidth use, or at the edge to pace packets entering the network in the first place

## Leaky Bucket Shaper

- For a leaky bucket shaper, assume average rate == peak rate
- However, many Internet transfers just have a few packets
  - For example, web requests and responses
  - Enforcing rate limit for those can significantly delay completion
- We often wish to have peak rate higher than avg rate
  - Especially at the beginning of a connection
  - If so, use a token bucket: burst-tolerant version of a leaky bucket

## Token bucket shaper

#### Token bucket shaper

- Limits traffic class to a specified average rate r and burst size B
- Tokens are filled in at rate r
- The token bucket can hold a maximum of B tokens. Further tokens dropped
  - Note: distinct from shaping buffer size
- Suppose a packet is at the head of the Shaping buffer
- If a token exists in the bucket, remove token, and transmit the packet
  - If not, wait.



#### Token bucket shaper

- In time t, the maximum number of packets that depart the shaper is (r \* t) + B
- A full bucket of tokens would allow small flows to go through unaffected
  - A maximum burst of B packets
- Longer flows have average rate r
  - Bucket emptied initially, the rest of the flow must respect the token fill rate
  - As t  $\rightarrow \infty$ , the average rate approaches r
  - That is, (1/t) \* (r\*t + B)  $\rightarrow$  r



# Token bucket policers

## Token bucket policer

- A token bucket policer is just a token bucket shaper without the shaping buffer
- No place for packets to wait if there are no tokens
- If token exists, packet transmitted.
- If not, packet dropped
- Simple and efficient to implement.
- The internet has tons of token bucket
  policers



## Google study from 2016

					Small but
Region	Policed segments		Loss rate		non-trivial
	(among lossy)	(overall)	(policed)	(no <del>n pol.)</del>	fraction of
India	6.8%	1.4% <	28.2%	3.9%	policed links
Africa	6.2%	1.3%	27.5%	4.1%	•
Asia (w/o India)	6.5%	1.2%	22.8%	2.3%	Significant
South America	4.1%	0.7%	22.8%	2.3%	impact on
Europe	5.0%	0.7%	20.4%	1.3%	packet loss
Australia	2.0%	0.4%	21.0%	1.8%	rate
North America	2.6%	0.2%	22.5%)	→1.0%	

Table 2: % segments policed among lossy segments ( $\geq$  15 losses, the threshold to trigger the policing detector), and overall. Avg. loss rates for policed and unpoliced segments.

Flach et al., An Internet-Wide Analysis of Traffic Policing, SIGCOMM 2016



Policers drop multiple packets in a burst: causing RTOs and retransmissions after emptying of token bucket

Slow start period: burst allowed with a full bucket of tokens

#### Effect on actual apps: YouTube

Video rebuffer rate: rebuffer time / overall watch time



## Summary of rate limiting

- Rate limiting is a useful mechanism to isolate traffic classes from each other
- Two strategies: policing and shaping
  - Leaky bucket and token bucket
- The Internet has a lot of token bucket policers, causing real impact on TCP connections and app performance
- Understand how ISPs treat consumer Internet traffic

# Synthesis of protocols

#### Synthesis: a day in the life of a web request

- Goal: identify, review, understand protocols (at all layers) involved in seemingly simple scenario: requesting www page
- Scenario: student attaches laptop to campus network, requests/receives www.google.com

#### A day in the life: scenario



#### A day in the life... connecting to the Internet



- connecting laptop needs to get its own IP address, addr of firsthop router, addr of DNS server: use DHCP
- DHCP request encapsulated in UDP, encapsulated in IP, encapsulated in link layer Ethernet
- Packet broadcast (dest: FFFFFFFFFFF) on the local network, received at a router running DHCP server
- Ethernet decapsulated to IP decapsulated to UDP decapsulated to DHCP

#### A day in the life... connecting to the Internet



- DHCP server formulates DHCP ACK containing client's IP address, IP address of first-hop router for client, name & IP address of DNS server
- DHCP client receives DHCP ACK reply

Client now has IP address, knows name & addr of DNS server, IP address of its first-hop router

#### A day in the life... ARP (before DNS, before HTTP)



- before sending *HTTP* request, need IP address of www.google.com: *DNS*
- DNS query created, encapsulated in UDP, encapsulated in IP, encapsulated in Eth. To send frame to router, need MAC address of router interface: ARP
- ARP query broadcast, received by router, which replies with ARP reply giving MAC address of router interface
- client now knows MAC address of gateway router, so can now send packet containing DNS query



 IP datagram containing DNS query from client to gateway router

- (tables created by EIGRP, OSPF, and/or BGP routing protocols) to DNS server
- decapsulated to DNS server
- DNS server replies to client with IP address of www.google.com

#### A day in the life...TCP connection carrying HTTP



- to send HTTP request, client first opens TCP socket to web server
- TCP packet routed using inter-domain routing (BGP) and intra-domain routing (OSPF, EIGRP) to web server

#### A day in the life... HTTP request/reply



# Internet Technology



## Outro

- Computer networks are a stack of layers
  - Built for modularity
  - Each layer does one set of functions very well
  - Each layer depends on the layers beneath it
- Many general and useful principles
  - Applicable to real life (e.g., feedback control)
  - Applicable to computer system design (e.g., indirection & hierarchy)

#### Outro: Now what?

- Go about life as usual
  - One difference: enhanced abilities to work with Internet-based tech
- Apply your new skills to solve a problem you care about
  - Tons of free and open-source software and platforms. Opportunities
- Deepen your understanding of the Internet and its tech
  - CS 552 Computer Networks (Fall 2022 Prof Rich Martin)
  - CS 553 Internet services (Spring 2023 me)
- Push the boundaries of Internet tech
  - Talk to me about research